



Registration Form
PILGRIMAGE TO JORDAN AND HOLY LAND
ST. IGNATIUS LOYOLA PARISH
WITH FR. THOMAS ROSICA AND FR. TIM HANLEY
SUN. NOV. 12 – FRI. NOV. 24, 2023
\$6,590.00 PP TWIN
INCLUDES AIR TAXES AND FUEL SURCHARGES

SEND COMPLETED FORM (1 FORM COMPLETED PER FAMILY) TO:

LIZ DACHUK, CONNAISSANCE TRAVEL AND TOURS, 3852 FINCH AVE. EAST, SUITE #306, SCARBOROUGH, ONTARIO M1T 3T9, OR
CALL: 416-291-2676 EXT. 239; FAX TO: 416-292-4924; OR EMAIL TO: LIZDACHUK@CONNAISSANCETRAVEL.COM

- I would like a single room and will pay the **additional 2,090.00 single supplement** (limited availability).
- I request assistance in securing a roommate. If a roommate cannot be found by final payment date, I will pay the additional single supplement of 2,090.00.
- Enclosed is my deposit of \$_____ (**\$500.00 per person**)
- Accept my cheque made payable to **Connaissance Travel and Tours**
- Deposit will be made by E-Transfer to sales@suvara.com. No password is required.
- Charge my credit card. Please note, an additional service fee of 3% will be added when payment is made by credit card. Your statement will show that Suvara Travels Inc has taken payment. Please complete the following Authorization for Credit Card Payment form which follows.
- I have Food Restrictions and they are listed here. _____
- I would like a special meal during the air travel.
- I do not require travel insurance and I have included a copy of the policy with the policy number and contact information

PERSONAL INFORMATION ON TRAVELLERS:

All information provided will be maintained in strict confidence.

LEGAL NAME (EXACTLY AS IT APPEARS ON PASSPORT) PRINT CLEARLY. A COPY OF YOUR CURRENT PASSPORT MUST ACCOMPANY REGISTRATION.

Traveller #1: _____
Mr. / Mrs. / Miss First Middle Last

Traveller #2: _____
Mr. / Mrs. / Miss First Middle Last

Traveller #1: Date of Birth: _____ Gender: Male Female / **Common First Name** _____

Traveller #2: Date of Birth: _____ Gender: Male Female / **Common First Name** _____

MAILING ADDRESS – IF YOUR COMPANION/ROOMMATE RESIDES AT A DIFFERENT ADDRESS, PLEASE COMPLETE A SEPARATE FORM.

Street Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone # (Daytime): _____ Cell Phone: _____

Email: (PLEASE PRINT CLEARLY IN UPPERCASE LETTERS) _____

PASSPORT INFORMATION – PLEASE PRINT CLEARLY

Traveller #1:
Passport Number: _____ Expiry: _____ Citizenship: _____ Place of Birth: _____

Traveller #2:
Passport Number: _____ Expiry: _____ Citizenship: _____ Place of Birth: _____

Connaissance Travel reserves the right to cancel a tour if the minimum number of participants is not reached.

YOUR SIGNATURE HERE IMPLIES THAT YOU HAVE READ THE TERMS AND CONDITIONS OF CONNAISSANCE TRAVEL.

Signature: _____ Date: _____

TERMS AND CONDITIONS (PLEASE SEE CONNAISSANCE TRAVEL TERMS AND CONDITIONS)

RESERVATIONS, DEPOSITS AND PAYMENT:

- A non-refundable deposit of CAD500.00 is due at the time of booking and may be made by E-Transfer to Sales@suvara.com
- A copy of the information page of your current passport **must** accompany your registration.
- Balance is due 90 days prior to departure (Thu. Aug. 10, 2023)
- A 3% service fee will apply when payment is made by credit card.
- If a booking is made 90 days or less prior to departure full payment is due. Reservations received after this date are subject to availability and currency fluctuations.

Please note: Due to enhanced Global Security and further to ensure proper documentation it is required that your name as reflected on your air ticket exactly matches that appearing in your passport/travel document.

A copy of your passport displaying such details in full must be provided to us with the attached Registration form.

Failing to provide a copy of the passport/travel documents, the responsibility to provide us with the correct name information will lie with the traveler. Any subsequent charges arising in reissuing traveler's air ticket will be the sole liability/responsibility of the traveler.

CANCELLATIONS & REFUNDS:

- All cancellations must be submitted in writing. Cancellation will be effective upon receipt of official cancellation of reservation. Cancellations prior to final payment date, full deposit paid less \$200.00 administrative fee per reservation, will be refunded.
- Refunds for unused accommodation and services are limited to the amounts returned by carriers, sightseeing operators, and hotels.
- We recommend strongly that you purchase travel insurance

For Further Information
Connaissance Travel and Tours
416-291-2676 / Toll free 877-701-7729
Liz Dachuk Ext. 239
Email: lizdachuk@connaissancetravel.com



AUTHORIZATION FOR
CREDIT CARD PAYMENT

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I, _____, the authorized owner and user of the credit card account mentioned below, allow Connaissance Travel and Tours to charge the amount of \$_____ (Plus a 3% service charge) for the purchase of travel services for the following persons.

Passenger Names

1. _____
2. _____

Credit Card Information

Visa Master Card

Credit Card # _____ Expiry Date: _____

Name as it appears on the Credit Card _____

Cardholder Billing Information

Travel Agency Information

Suvara Travels o/a
Connaissance Travel and Tours
3852 Finch Ave. E., Suite 206
Scarborough, ON, M1T 3T9

Tel: 416-291-2676
Fax: 416-292-4924

Cardholder's Authorization Signature

Date

Important Reservation Information

Reservations

Both pages of the Registration form appropriately signed to indicate your acceptance of the Terms and conditions, and your non-refundable deposit of \$500.00 is due at the time of booking. The deposit is required to reserve your place with hotels, airlines, etc. The final payment must be received 90 days before the departure. Late reservations must be accompanied by full payment.

Communications

All documents will be sent by email. Please provide your email address as this will be our main mode of communications.

Prices and Taxes

The prices quoted are per person in Canadian Dollars.

Unless indicated otherwise, rates do not include tips, beverages except coffee and tea during breakfast service, travel insurance, border taxes and visa fees if applicable.

Gratuities will be collected prior to the departure or upon arrival to the destination by our representative. Gratuities are mandatory and will be distributed to your service providers, i.e. guide, coach driver and hotels. You will be informed after final payment date and before departure what the expected amount will be.

Payment

Our preferred form of payment is by cheque. Payment by credit card will incur a service of 3% (Visa or MasterCard). Payment may also be made by E-Transfer to sales@suvara.com. No password is required.

Air Travel – Deviations or Extensions

If you wish to deviate from the group travel arrangements or if you wish to extend your trip, this must be specified in writing, at the time of your reservation. All requests are subject to airline regulations and availability. Your acceptance of the new arrangements must be done in writing by email or fax, and once accepted, the changes will be confirmed, and any additional changes will be subject to fees. Some changes may require immediate non-refundable payment (i.e., airline upgrades). Connaissance Travel cannot be held responsible for any delay or flight changes incurred by the airline.

All group travel is offered in discounted economy class and as such, advance seating assignments are not available. Your preference may be requested but all seating will be assigned by the airline.

Please advise your air mileage account at the time of reservation. Although we make every effort to apply the appropriate frequent flyer number to your reservation when it is provided to our office, we recommend that you show your card to the check in agent on departure day. We cannot guarantee that the points will be posted to your account otherwise.

Dietary Restrictions

Dietary restrictions and special meals during air travel must be requested at the time of your reservation. This information will be provided to the proper personnel. Please note that not all dietary requests can be accommodated, and we appreciate your understanding in this matter.

Itinerary Changes

We reserve the right to make reasonable changes to the itinerary when necessary for the comfort and well-being of the group. While we strive to operate the program as described in the promotional materials, changes to the itinerary, accommodations, services or order of the visits may be required due to local circumstances.

Responsibility of the Participant

It is important to note that the amount of walking many of our pilgrimages can be significant and the terrain may vary greatly. You may encounter hills, mountains, unpaved streets, cobblestone streets, etc. It is your responsibility to ensure that this tour suits your abilities. Those requiring extra assistance must be accompanied by a travelling companion that can administer this assistance. Also, note that some activities may not be suitable for your individual circumstance and any unused services will not be refundable. If you are not accustomed to physical activity, we recommend that you begin walking "briskly" 1-2 times a day; build up to 2-3 miles with no discomfort.

Terms and Conditions

Cancellations & refunds:

All cancellations (for any reason) must be submitted in writing (by email or fax). Cancellation will be effective upon receipt of official cancellation notice. The Group Organizer reserves the right to cancel a tour if the minimum number of participants is not reached by the deadline.

Cancellation Penalties as follows:

- Cancellations prior to final payment date, \$200.00 administrative fee plus Travel Insurance Premium will be retained.
- 89 – 60 days prior to departure 50% of the total price plus Travel Insurance Premium will be retained.
- 59 – 30 days prior to departure 75% of total price plus Travel Insurance Premium will be retained.
- 29 – 0 days prior to departure 100% of total price plus Travel Insurance Premium will be retained.
- Refunds for unused accommodation and services are limited to the amounts returned by carriers, sightseeing operators and hotels. No refund or adjustment can be made for any portion of journey not used.

Good Value and Expectations:

The Ministry of Consumer Relations requires that Ontarians traveling abroad be advised that they may encounter different living standards and practices than those at home.

Insurance:

We strongly recommend that you purchase cancellation insurance to protect you in the event of trip cancellation, protection to your baggage and to cover you against personal accidents, sickness, injury, and medical expenses or bereavement. **Please call us for your quote.** The insurance premium is non-refundable. It is the client's responsibility to understand the conditions, policies, and exclusions of their insurance policy.

Flight Times:

All flight times are subject to change with or without notice to the traveller. Connaissance Travel and Tours does not accept liability for missed connections or any expenses resulting from an off schedule, reschedule or late flight.

Flight Connections:

Unless otherwise indicated, included air is from and returning to Toronto only. In the event of a change in the flights, with or without notice, we cannot accept responsibility for any special connecting fares which you might purchase, not included in the journey itinerary, and cannot be changed without penalty.

Air Deviations:

If you change the group air itinerary to accommodate your situation, and to retain the quoted fare for the deviation, you must reserve and pay at the time of quotation. Please note that a name change is not allowed and will be treated as a cancellation.

No Air Reservations:

Most journeys may be purchased as "land only". The air credit is inclusive of the ground transportation credit and guests are fully responsible to make their own arrangements to meet the group at the first night's hotel. Connaissance Travel will not be responsible for guests arriving late due to delayed flights or for covering missed journey days, missed accommodation costs, extra costs because of any delay, or for costs incurred due to the changes in the Connaissance Travel start/end dates and or location. It is recommended that you purchase tickets without restrictions.

Travel Documentation:

A valid Canadian passport, with a validity of 6 months after your return home, is required for all visits outside Canada. Many countries may require proof of vaccination prior to arrival. **It is the sole responsibility of the traveller to ensure proper and valid documentation.** Failure to provide valid documentation may result in denied boarding of the aircraft and cancellation of your flight arrangements without refund.

Liability:

Connaissance Travel and Tours acts only as an agent for the Group Organizer in the fulfilment services of issuance air tickets for this pilgrimage. The company accepts no responsibility for Acts of Omissions or Errors by our suppliers, employees or Group Organizers. The Company reserves the right to refuse any person as a group member at its own discretion. The Company reserves the right to cancel any or all departures with or without prior notice.

Closure of borders in Israel:

In case the Israeli borders close to tourists, due to a cause of war or a pandemic, the customer who already paid in full, will be reimbursed on the land only cost to be determined